Your new lease bike

From application to your first ride in 6 steps

hellorider

		Estimated time
01 **Explore your options**	Explore the range, calculate your savings and choose a participating bike shop.	
02 **Sign up**	Sign up through your employer. Your employer checks that you meet the eligibility requirements.	Approx. 2 working days
03 **Receive your order code**	Once approved, you receive a welcome email with your order code. Use it to choose a bike at a bike shop or online.	Approx. 1 working day after approval
04 **Get approval**	1 **Bike shop** Enters your bike order. 2 **Hellorider** Checks the bike details. 3 **You** Receive an email and accept the terms. 4 **Employer and leasing company** Review your application and give approval. 5 **Confirmation** You receive an email. The bike shop can order your bike.	Approx. 2 to 5 working days
05 **Order your bike**	After approval, the bike shop orders your bike and tells you when it will arrive or be ready to collect. Sold out? Choose another bike and request a new order code.	Subject to availability
06 **Collect and start your lease**	Sign the handover document using your delivery PIN. Your lease and insurance start once the bike shop processes it.	On the handover day

Times are estimates and have not been confirmed by Hellorider. Approvals and bike availability determine the total lead time.

Source: Hellorider Help Centre

Find out more: help.hellorider.com